tigunia NOC: More Than Operations

A Security Focus for Your Operations Watchdog

A typical Network Operations Center (NOC) oversees complex networking and computing environments, ensuring the highest performance and around the clock availability of the information technology it monitors. Tigunia's NOC provides monitoring, management, and improvement to IT infrastructures that would otherwise be too expensive for smaller organizations. In addition to these typical services, Tigunia's NOC features a security-first focus, strengthening your security posture and giving you more than other NOC services. Tigunia's NOC can also integrate with your Security Operations Center (SOC) services, remediating SOC incidents along with NOC incidents.

Patching
Customizable patch policies that are lab tested and deployed with care to meet your business objectives.

Alerts You Need
Monitoring that is custom tailored to your environments and needs, with a dedicated team providing a human response and escalation.

Incident Triage
Our NOC administrators are ready to assist with Alert Problem Identification within 5 minutes of the first occurrence 95% of the time.

Backup Vertification
Sleep at ease knowing our NOC administrators are watching, and testing your supported backups.

Security-First Focus

NOC Meets Security
With a unique security focus, Tigunia's NOC keeps you reliably secure.

Awareness and Assessment
Tigunia's NOC goes beyond monitoring by performing system analysis and maintenance.

24/7/365 Availability
You get a US-based team that is watching your systems 24/7, so you don't have to.

Maintenance, Optimization, and Security - All In One Place

Where other NOC services provide passive glances and updates, Tigunia monitors for hundreds of system and service concerns. You get customized monitoring for often overlooked requirements, such as your organization's network, SSL certificates, and more. Tigunia's NOC services are also compatible with many networks, whether hosted on-premises or with Azure, AWS, or third-party providers.

- Get improved awareness, assessment, and analysis of all your systems.
- Access current system state reporting and incident and response assessments using Tigunia's custom tool.
- NOC agents are automatically alerted to security and operations issues, allowing for a quick response.
- Automatic patching on a schedule that is facilitated by a highly-trained NOC administrator.
- Intentional, managed maintenance includes back-up verification and validation testing.

- Security that provides foothold threat detection and investigation with automated system isolation that compliments your existing AV tools.
- Consistent 24/7/365 monitoring & technical engagement, ensures you are never alone.
- Comprehensive add-on functionality available for scripting, software deployment, and advanced MS SQL monitoring.
- System and security audits, with monthly analysis reports completed by a human system professional.

To upgrade your server and endpoint management or to explore how Tigunia's NOC can complement your SOC and maintenance requirements, contact Tigunia today.