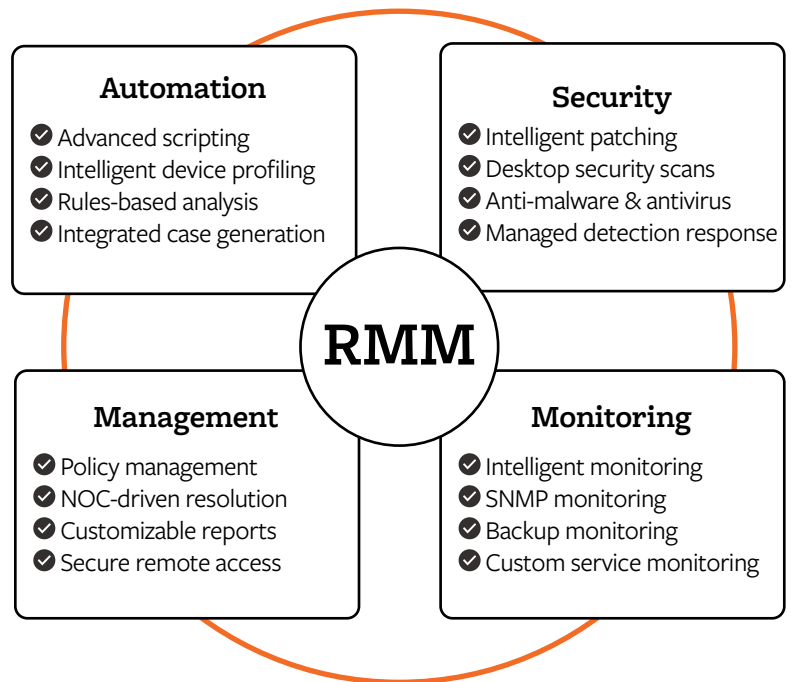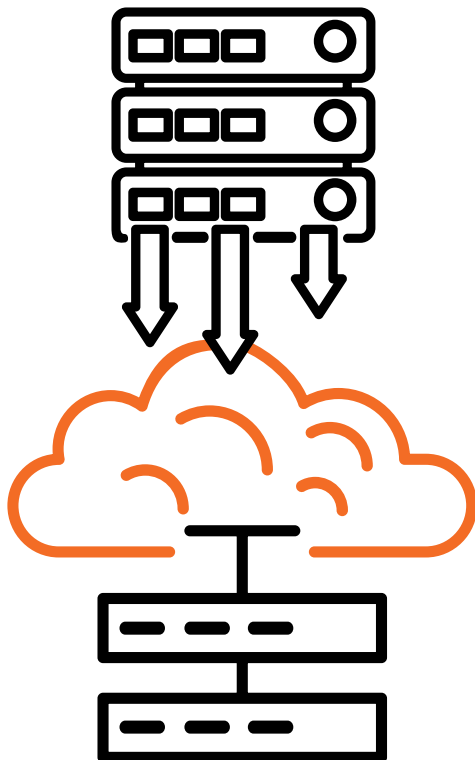# tigunia Remote Monitoring & Management

A Necessity for a Modern Workforce

Remote Monitoring and Management (RMM) from Tigunia allows your organization to improve automation and security, streamline policy management, and decrease confusion and technology downtime, all while improving ROI. RMM is, in short, both an agent technology and a proactive monitoring of computer and network health. It allows for the steamlining of endpoint policy control and automated, consistent patching. And backed by Tigunia, either your own support agent or a Tigunia support agent can access an application or device directly without the use of burdensome softwares or VPNs.

When a common problem arises, a technician can address the issue without leaving their station. And since proactive remote monitoring corresponds with 20 percent fewer system issues and crashes, your IT team can remain focused on more vital, high-level projects and service requests.

Automation
- Advanced scripting
- Intelligent device profiling
- Rules-based analysis
- Integrated case generation

Security
- Intelligent patching
- Desktop security scans
- Anti-malware & antivirus
- Managed detection response

RMM

Management
- Policy management
- NOC-driven resolution
- Customizable reports
- Secure remote access

Monitoring
- Intelligent monitoring
- SNMP monitoring
- Backup monitoring
- Custom service monitoring

Key Features and Benefits

With 24/7 monitoring and unbeatable automation capabilities, Tigunia's RMM stands above the rest.

- Asset discovery: automatically detect and manage all connected devices across your managed network
- Endpoint management: instant access to user devices to resolve issues immediately and limit downtime
- Network independence: fully support a remote workforce
- Managed detection response: proactive patching and vulnerability response
- Patch management: enables easy configuration to devices maintained and optimized
- Remote monitoring: monitor, discover, and revolve all IT issues at a moment's notice
- IT automation: program routine workloads to reduce costs and reduce service times

Manage your time better, gain increased insight into your technology, reduce in-house labor, and extend your team's capabilities using Tigunia's RMM services.