

Accessible Network and Server Monitoring

The **Network Operations Center (NOC)** from Tigunia provides clients access to network and server monitoring, patching, and issue remediation. With 24/7/365 service, clients get peace of mind knowing we're watching your operations even when you can't. Tigunia's NOC team champions the availability and integrity of your system. Each team member is specialized for server and network monitoring and support.

As part of the larger IT organization, the NOC team is composed of highly-trained infrastructure engineers and solution architects. With direct links to the organization at large, the team can resolve even the most critical issues as they appear. The best part? You may not even realize they're there. A NOC exists to respond to alerts and remedy issues before users become aware that their experience could have been impacted.



Reliable network monitoring and remediation, 24/7/365



Specialized team to provide quick resolutions



Minimize downtime and increase accessibility

Experienced response team to maximize your technology's availability.

Go beyond the traditional NOC when you partner with Tigunia. Tigunia has a deeper understanding of the role of the systems that are monitored. While other NOCs stop at "the service is running," Tigunia relies on the relationship that it builds with its clients to ensure that "business as usual" is the best it can be, at all times.

With Tigunia's NOC, get:

- ✓ Alert monitoring & response
- ✓ Escalation approach
- ✓ Optional help-desk support
- ✓ Total integration and visibility
- ✓ Infrastructure maintenance
- ✓ Patch management and support
- ✓ Business continuity and disaster recovery support
- ✓ Proactive and ongoing maintenance
- ✓ 24/7/365 availability and support

